

# Website Terms & Conditions

## 1. Introduction

- 1.1 These terms and conditions shall govern your use of our website.  
1.2 Our website uses cookies; by using our website or agreeing to these terms and conditions, you consent to our use of cookies in accordance with the terms of our privacy policy.

## 2. Credit

- 2.1 This document was created using a template from SEQ Legal.

## 3. Copyright notice

- 3.1 Copyright © 2020 BRC Plumbing & Heating Ltd  
3.2 Subject to the express provisions of these terms and conditions:  
(a) we, together with our licensors, own and control all the copyright and other intellectual property rights in our website and the material on our website; and  
(b) all the copyright and other intellectual property rights in our website and the material on our website are reserved.

## 4. Licence to use website

- 4.1 You may:  
(a) view pages from our website in a web browser;  
(b) download pages from our website for caching in a web browser;  
(c) print pages from our website;  
subject to the other provisions of these terms and conditions.  
4.2 We reserve the right to restrict access to areas of our website, or indeed our whole website, at our discretion; you must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

## 5. Acceptable use

- 5.1 You must not:  
(a) use our website in any way or take any action that causes, or may cause, damage to the website or impairment of the performance, availability or accessibility of the website;  
(b) use our website in any way that is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity;  
(c) use our website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software;  
(d) conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to our website without our express written consent;  
(e) access or otherwise interact with our website using any robot, spider or other automated means, except for the purpose of search engine indexing;  
(f) use data collected from our website for any direct marketing activity (including without limitation email marketing, SMS marketing, telemarketing and direct mailing).  
5.2 You must not use data collected from our website to contact individuals, companies or other persons or entities.

## 6. Limited warranties

- 6.1 We do not warrant or represent:  
(a) the completeness or accuracy of the information published on our website;  
(b) that the material on the website is up to date; or  
(c) that the website or any service on the website will remain available.  
6.2 We reserve the right to discontinue or alter any or all of our website services, and to stop publishing our website, at any time in our sole discretion without notice or explanation; and save to the extent expressly provided otherwise in these terms and conditions, you will not be entitled to any compensation or other payment upon the discontinuance or alteration of any website services, or if we stop publishing the website.  
6.3 To the maximum extent permitted by applicable law and subject to Section 7.1, we exclude all representations and warranties relating to the subject matter of these terms and conditions, our website and the use of our website.

## 7. Limitations and exclusions of liability

- 7.1 Nothing in these terms and conditions will:  
(a) limit or exclude any liability for death or personal injury resulting from negligence;  
(b) limit or exclude any liability for fraud or fraudulent misrepresentation;  
(c) limit any liabilities in any way that is not permitted under applicable law; or  
(d) exclude any liabilities that may not be excluded under applicable law.  
7.2 The limitations and exclusions of liability set out in this Section 7 and elsewhere in these terms and conditions:  
(a) are subject to Section 7.1; and  
(b) govern all liabilities arising under these terms and conditions or relating to the subject matter of these terms and conditions, including liabilities arising in contract, in tort (including negligence) and for breach

of statutory duty, except to the extent expressly provided otherwise in these terms and conditions.

## 8. Breaches of these terms and conditions

- 8.1 Without prejudice to our other rights under these terms and conditions, if you breach these terms and conditions in any way, or if we reasonably suspect that you have breached these terms and conditions in any way, we may:  
(a) send you one or more formal warnings;  
(b) permanently prohibit you from accessing our website;  
(c) block computers using your IP address from accessing our website;  
(d) contact any or all of your internet service providers and request that they block your access to our website;  
(e) commence legal action against you, whether for breach of contract or otherwise; and/or  
8.2 Where we suspend or prohibit or block your access to our website or a part of our website, you must not take any action to circumvent such suspension or prohibition or blocking.

## 9. Variation

- 9.1 We may revise these terms and conditions from time to time.

## 10. Assignment

- 10.1 You hereby agree that we may assign, transfer, sub-contract or otherwise deal with our rights and/or obligations under these terms and conditions.  
10.2 You may not without our prior written consent assign, transfer, sub-contract or otherwise deal with any of your rights and/or obligations under these terms and conditions.

## 11. Severability

- 11.1 If a provision of these terms and conditions is determined by any court or other competent authority to be unlawful and/or unenforceable, the other provisions will continue in effect.  
11.2 If any unlawful and/or unenforceable provision of these terms and conditions would be lawful or enforceable if part of it were deleted, that part will be deemed to be deleted, and the rest of the provision will continue in effect.

## 12. Entire agreement

- 12.1 Subject to Section 12.1, these terms and conditions, together with our privacy policy, shall constitute the entire agreement between you and us in relation to your use of our website and shall supersede all previous agreements between you and us in relation to your use of our website.

## 13. Law and jurisdiction

- 13.1 These terms and conditions shall be governed by and construed in accordance with English law.  
13.2 Any disputes relating to these terms and conditions shall be subject to the non-exclusive jurisdiction of the courts of England.

## 14. Statutory and regulatory disclosures

- 14.1 Our VAT number is 881006736.

## 15. Our details

- 15.1 This website is owned and operated by BRC Plumbing & Heating Ltd  
15.2 Our principal place of business is at the address published on our website.  
15.4 You can contact us:  
(a) by post, to the postal address given on our website;  
(b) by telephone, on the contact number published on our website; or  
(c) by email, using the email address published on our website.